

JANUARY 13, 2010



Phone: 248.355.9600

WWW.JSCLARKAGENCY.COM

NEW TASC HEALTHCARE CARDS - UPDATE

The TASC Healthcare Card is attached to a Flexible Spending Account. It is used to purchase eligible healthcare expenses and can be used only at certified merchants. In January 2010, TASC introduced a new **TASC** Card that would eventually replace all existing TASC Cards. Please refer to the attached flyer from TASC which further explains the changeover.

With the launch of the new TASC Card, certified merchants must add the new TASC Card to their list of healthcare card programs in their systems in order to approve transactions as eligible healthcare expenses for point-of-sale purchases.

It has come to the attention of TASC that unfortunately, not all merchants have approved the TASC Card as a healthcare account card program at this time.

Because of this, some cardholders are experiencing declines when using their TASC Card. TASC is working closely with their transaction processor and affected individual merchants to resolve this issue.

Most merchants have been very responsive to adding the TASC Card to their systems so the card can be processed normally. Where there are issues currently, it is the expectation of TASC to have those merchants on board within a week.

If you or any of your employees experienced this situation while using their TASC Card, please e-mail the name of the merchant, the city, the address if available, and the date of the decline to tasccard@tasconline.com.



If you are currently not offering a Flexible Spending Account and interested in information, please contact your Account Manager at **248.355.9600**. If you have any questions or need further assistance, please call TASC Customer Service at 800.422.4661 or log into MyTASC at www.tasconline.com and select "Contact Us" from the upper-right navigation. Please have your 12-digit ID ready.