

August 17, 2010



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**Priority Health Transitioning Mail Order RX
from Walgreens to Express Scripts October 1, 2010**

**TRANSITION TO EXPRESS SCRIPTS HOME DELIVERY PHARMACY IS
OCTOBER 1st**

Effective Oct. 1, 2010, Priority Health's mail order Rx services will be provided by Express Scripts home delivery pharmacy. Walgreens mail service will be discontinued as of this date.

Priority Health members use the mail order service to receive 90-day supplies of medications they take regularly. To limit any potential disruptions, Priority Health will automatically transfer the prescriptions of all members who currently utilize mail order services to Express Scripts before October 1st.

A letter explaining these changes will be sent to all members with pharmacy benefits by October 1st. Those currently using mail order Rx will be notified sooner and Express Scripts will also receive a letter and a home delivery envelope from Express Scripts to assist with the transition.

HELPFUL INFORMATION

Attached is a [comprehensive FAQ](#) for member-related questions prepared by Priority Health.

QUESTIONS

If your employees have questions, they should contact Priority Health Customer Service at **800.446.5674**.

If you have additional questions, please contact your J.S. Clark Agency Account Manager at **248.355.9600** or call the Priority Health Small Business Department at **800.471.2504**.